

*Your Health is our GREATEST concern and we want you to know that since reopening on May 1<sup>st</sup> 2020 all of our team members have been healthy and the precautions we continue to take are keeping our patients safe!*

**These are some of the precautions we are taking to keep our Patients and Team SAFE**

- **Our Team members are screened and have temperatures taken every morning as they enter the office.**
- **Extra steps are being taken to regularly sanitize and disinfect high touch items like door handles and countertops.**
- Our office will communicate with you before your appointment to ask some COVID screening questions.
- **We kindly ask that if you have a fever or any cold or flu-like symptoms even if they are minor, you reschedule your appt.**
- **PLEASE START YOUR APPOINTMENT FROM YOUR CAR...** If Possible, upon arrival, give us a call from your car. We will let you know if we are ready at that point and if not, we ask that you wait in your car until we notify you that we are ready to see you.
- It is mandatory that **upon entrance to our office, you wear a mask.** If you don't have one, we will supply you with one however, to conserve our supplies, we ask that you bring your own.
- **Patient's temperatures will also be taken upon arrival with a no-touch forehead thermometer.**
- Clear Plexiglass shields are in place at our reception areas where Check-in and Check-out procedures occur. **Please position yourself behind the shield when completing transactions with our Front Desk team members.**
- We ask that *if possible*, you come **ALONE** to your appointment and practice social distancing while not seeing a provider in your reserved operatory.
- You will notice that our waiting room will temporarily not offer magazines, children's toys and coffee, as those items are high touch items and difficult to keep clean and disinfect.
- Appointments will be managed to allow for social distancing between patients.
- Hand Sanitizer will be provided and readily available for your use.
- We have always prided ourselves on respecting your schedules and being on time. During this time, we ask for your understanding if we are running behind. Please know that if we are, it is only **to ensure that our rooms are completely sanitized for your safety.**
- Preprocedural antiseptic rinses will be provided before any treatment.
- Our clinical team will be in full Personal Protective Equipment and our front office team will all be wearing masks.
- **Please know that under all the masks and protective barriers we are all smiling and happy to see you.**

Your understanding with our changes during this time is greatly appreciated.

*Thank You for Trusting us with your Care!*

